

# **Aylmer Lodge and Cookley Patient Participation Group**

## **Minutes of Meeting held on 8<sup>th</sup> June 2016**

**Present;** Barbara Pugh (Chair) Julia Stanfield (Secretary) Elaine Botfield, Gill Atkin, Frances Peckham, Audrey Jones, Joan Kidd, Marion Manton, Lisa Benton, Jayne Barraclough.

**Apologies;** Margaret Rogers, Jim Lawson, Anne Rendell.

Jayne Barraclough, the new Practice Manager, introduced herself to the group, explained her professional background and was welcomed to the group by Barbara.

The minutes of the December meeting were accepted as accurate.

## **Matters Arising**

Re prescriptions; further information is awaited.

The group lunch at a local restaurant was a success.

## **Guest Speaker; Ms Ellen Footman, Designated Nurse for Safeguarding, Worcestershire**

Ms Footman has a Master's Degree in Safeguarding, has previous experience in the Local Authority and now works across Health on the safeguarding of adults and children. The team comprises an Adult Safeguarding Lead plus 2 named professionals, who work across all local GP practices to support them in their safeguarding work. There has been a recent Care Quality Commission inspection which proved satisfactory overall but required some actions to be taken. An action plan for this is in place.

Plans are underway to create a single point of contact for the public to ring in with any safeguarding concerns about adults or children. They would be given some information about any action being taken but no detail.

The Care Act gives more power for adult safeguarding and introduces new categories of abuse, such as trafficking, modern slavery, forced marriage and self-neglect. There are fewer categories for children's safeguarding. She sees the community as 'the eyes and ears' for keeping people safe from abuse.

An animated discussion followed, with people seeking to express their concerns and clarify issues.

## **Cookley Surgery Feedback**

Cookley patients are very keen for the special ethos there to be maintained. All partner doctors and salaried GPs are now doing sessions there, so that patients can usually see their doctor of choice and receive continuity of care. Dr Irfan is now responsible for the Dispensary there. Nurses from Aylmer Lodge now hold clinics for respiratory care (e.g. COPD and asthma.) Physiotherapy appointments are also now available at Cookley. All patients can see a doctor at either surgery.

A Cookley member suggested putting a notice of the timetable for the doctors there.

Action by Lisa

### **Aylmer Lodge Surgery Feedback**

The practice has two new partners, Dr Gurjit Singh and Dr James Rayner. There is one vacancy. The apprentice office junior has become a permanent member of staff. A new receptionist is starting this week.

The CCG has awarded the title of Learning Disabilities Champion to the practice. Nurse Sheila Varilone is practice lead for Learning Disabilities.

The group was put forward for the National Association of Patient Participation's Corkhill Award but was unsuccessful.

**Floorwalking.** Jayne will meet Barbara on Monday to see what is involved. Floorwalkers are keen to help people find their way around the building, watch for their names on the call screens, accompany them in the lift and assist them to use the self-check-in screen etc, if requested.

We explained that we were trying to recruit new members for a more diverse group and had approached managers working in Learning Disability services to encourage new members. Jayne said she would also speak to the doctors, who might suggest people.

#### **Action by Jayne**

Barbara stated that the practice has sponsored herself and Anne to attend the annual NAPP conference, which they would report back on at the next meeting.

#### **CCG membership**

Julia outlined the membership scheme and asked all members to consider joining so they could have their say on local health issues. Membership forms were distributed.

Possible future guest speakers were suggested.

#### **Announcements**

Barbara will be attending the Healthwatch conference on 24th June.

There was a press release yesterday about the future of the Community Ward at Kidderminster Hospital. It is to be replaced by a 16 bed ward in a different block in October.

Fire safety leaflets were circulated.

It was proposed to have another team lunch at La Brasserie at the end of July

#### **Action by Julia**

End of meeting

**NB; The next meeting was scheduled for 7<sup>th</sup> September but will now be on 31<sup>st</sup> August.**